

Passenger Volume during the Year-End and New Year Holidays in FY2024

(Tokaido Shinkansen and conventional lines: 10 days from December 27 to January 5)

1. Overview

Regarding train operations for 10 days from December 27 to January 5 during the year-end and New Year period of FY2024, there were delays on the Shinkansen lines due to a fire along the Sanyo Shinkansen line on December 28 and the discovery of flying debris. Other than that, there were no major disruptions to transportation on both the Shinkansen and conventional lines, with operations generally proceeding smoothly.

During the period, the total passenger volume of the Shinkansen and limited express trains on the conventional lines was 4,120,000 and 195,000, respectively, and the total combined passenger volume of the Shinkansen and conventional lines was 4,315,000.

For outbound lines, the highest number of passengers was recorded on December 28 (Sat.) on the Shinkansen line and December 30 (Mon.) on the conventional lines. For inbound lines, the highest number of passengers was recorded on January 4 (Sat.) on both the Shinkansen and conventional lines.

2. Passenger volume of limited express trains

(1) Total volume during the period (December 27–January 5) [Total passenger volume (inbound and outbound lines)]

	Shinkansen	Conventional lines	Total for the company
Total during the period (December 27–January 5)	4,120,000	195,000	4,315,000

(2) Days with the highest number of passengers [Passenger volume]

		Outbound lines		Inbound lines	
Shinkansen	FY2024	December 28 (Sat.)	290,500	January 4 (Sat.)	313,300
	FY2023	December 29 (Fri.)	299,000	January 3 (Wed.)	310,300
	FY2018	December 29 (Sat.)	301,300	January 3 (Thu.)	282,000
Conventional lines	FY2024	December 30 (Mon.)	12,500	January 4 (Sat.)	13,100
	FY2023	December 30 (Sat.)	13,700	January 3 (Wed.)	12,100
	FY2018	December 30 (Sun.)	14,100	January 3 (Thu.)	14,100

3. Volume of passengers with regular tickets in suburban areas

(1) Suburbs of Nagoya [Number of passengers with regular tickets on major lines: Counted by automatic ticket gates]
2,514,000

(2) Suburbs of Shizuoka [Number of passengers with regular tickets on the Tokaido Line: Counted by automatic ticket gates]
935,000

◎ Passenger volume by line (Year-on-year changes are compared to the same days in the previous year)

(1) Limited express trains [Total passenger volume (inbound and outbound lines)]

Line	Section	Train	Total during the period		(Reference value)
			Passenger volume (thousand people)	YoY comparison (%)	Compared to FY2018 (%)
Shinkansen	Odawara – Shizuoka	Nozomi	2,957	109	107
		Hikari	649	107	103
	Shin-Yokohama – Odawara	Kodama	514	106	96
Shinkansen Total			4,120	108	105
Tokaido	Shizuoka – Hamamatsu	Sunrise	6	99	101
	Nagoya – Ogaki	Shirasagi	20	81	62
Chuo	Nagoya – Tajimi	Shinano	77	116	107
Takayama	Mino-Ota – Gero	Hida	60	124	108
Kisei	Matsusaka – Kii-Nagashima	Nanki	10	103	83
Iida	Toyokawa – Hon-Nagashino	Inaji	2	113	88
Gotemba	Gotemba – Yamakita	Fujisan	9	108	94
Minobu	Fuji – Fujinomiya	Fujikawa	10	110	91
Conventional Line Total			195	111	96
G. Total			4,315	108	105

* The totals may not match due to rounding.

* The reference values show comparisons of the average number of passengers per day during the year-end and New Year holidays.

(2) Suburbs of Nagoya [Number of passengers with regular tickets: Counted by automatic ticket gates]

Line		Total during the period		(Reference value)
		Number of passengers (thousand people)	YoY comparison (%)	Compared to FY2018 (%)
Tokaido Line	To Toyohashi	556	103	96
	To Gifu	405	111	101
Chuo Line		521	103	101
Kansai Line		79	106	123
Total		2,514	106	101

* The total includes the number of passengers at Nagoya Station and Kanayama Station.

* The reference values show comparisons of the average number of passengers per day during the year-end and New Year holidays.

(3) Suburbs of Shizuoka [Number of passengers with regular tickets : Counted by automatic ticket gates]

Line	Total during the period		(Reference value)
	Number of passengers (thousand people)	YoY comparison (%)	Compared to FY2018 (%)
Tokaido Line	935	110	97

* The reference value shows comparison of the average number of passengers per day during the year-end and New Year holidays.