

January 24, 2024
Central Japan Railway Company

Video Recording on Tokyo Station Platforms on the Tokaido Shinkansen Line to Verify Safety Improvements

As part of our technology development efforts to improve platform safety, we will record videos at Tokyo Station as follows. The acquired video data of passengers will be used only for this verification, will be strictly managed, and will be deleted after technical development is completed. We appreciate your understanding since this is an effort to improve safety.

1. Overview

(1) Details of implementation

As part of our technology development efforts to improve platform safety, cameras will be installed near some boarding and alighting areas on Tokaido Shinkansen platforms to record videos of passengers getting on and off the train. Using the captured videos, we will analyze whether it is possible to detect a passenger who has been left between the movable fence and the train and who is close to the train. By doing so, we will conduct verification to implement a function that supports safety confirmation on the platform by station staff at the time of train departure.

(2) Recording period

February 1, 2024 (Thu.) – February 29, 2024 (Thu.)

(3) Recording locations

On Tokyo Station platforms

Please refer to the attached sheet for details.

2. Handling of personal information

- The acquired video data will be provided to Yawata Electric Industrial Co., Ltd. (the “Contractor”) for the purpose of entrusting verification.
- The video data will not be used for any purpose other than this verification not only by us but also by the Contractor.
- The acquired video data will be strictly managed and will be promptly deleted after technical development is completed.

3. Contact information regarding video recording

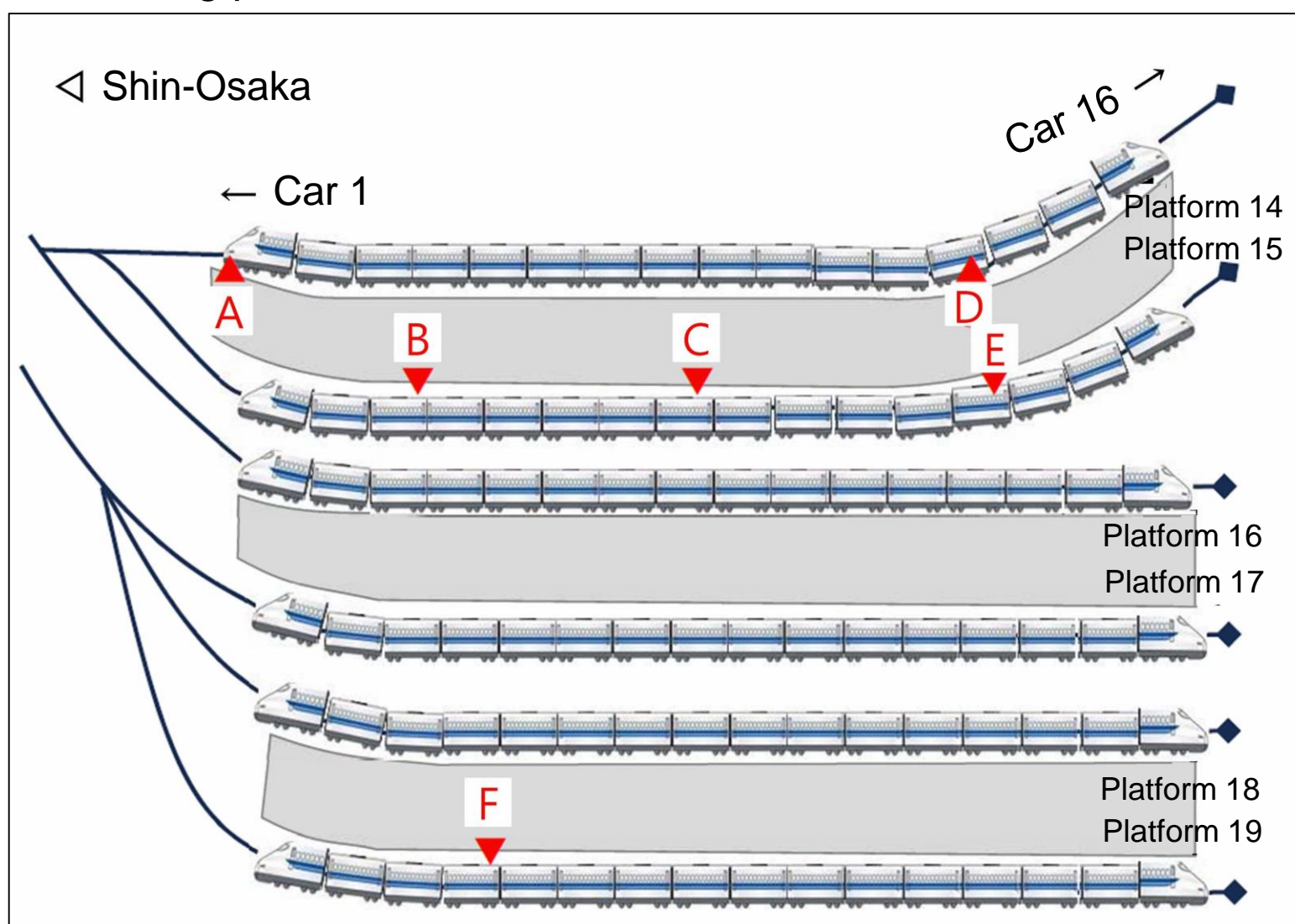
Consultation Service Section, Central Japan Railway Company +81-50-3772-3910

* Reception hours: 9:00–17:00 (excluding Saturdays, Sundays, holidays, and year-end and New Year holidays)

* When calling, please follow the voice guidance and select “4.”

[Planned locations for camera installation]

- As shown in the figure below
- Video recording will be performed at any of the locations “A” to “F” while being relocated during the recording period.



Tokyo Station platforms on the Tokaido Shinkansen line

- A First door on Car 1 on Platform 14
- B Last door on Car 3 /
First door on Car 4 on Platform 15
- C Last door on Car 8 on Platform 15
- D Last door on Car 13 /
First door on Car 14 on Platform 14
- E Last door on Car 13 /
First door on Car 14 on Platform 15
- F Last door on Car 4 /
First door on Car 5 on Platform 19

* Based on outbound trains (bound for Shin-Osaka)

[Recording period]

February 1, 2024 (Thu.) – February 29, 2024 (Thu.)

[Recording image]

- The area near the doors sandwiched between a pair of cameras will be captured on videotape.

Passengers will not be captured on videotape if they avoid using the relevant doors and the passageways near them.

