

March 13, 2020
Central Japan Railway Company

Launch of Online Reservation Service for “Tokaido Sanyo Shinkansen”

On March 21, Central Japan Railway Company (JR Central) will launch an official online reservation service (*) allowing overseas travelers to purchase, before coming to Japan and from all over the world, tickets for the Tokaido Sanyo Shinkansen (bullet train) which runs through Japan’s golden route connecting Tokyo, Mt. Fuji, Nagoya, Kyoto, Osaka, Hiroshima, Hakata and other destinations.

(*) Service available in English.

The Shinkansen offers high speed and convenience. Trains run frequently and on time, seating is readily available, and travel is comfortable, safe and enjoyable. It is an efficient and reliable choice for long distances as well as short day trips.

Of course, Shinkansen tickets may be purchased at station ticket offices in Japan. But, this new service makes it easy and simple to book and buy tickets from countries outside of Japan. Moreover, travelers may change their booking as many times as they like without any additional charge. For leisure and business travelers planning a visit, register now to get Shinkansen tickets and enjoy travel in Japan.

For more details, please visit:

<https://smart-ex.jp/en/lp/app/>

Features:

1) Book seats and purchase tickets

- Beginning one month prior to departure
- From inside and outside Japan

2) Change reservations

- Without charge
- As many times as wanted
- Up to 4 minutes before departure

*Foreign transaction fee prescribed by the credit card company may be charged according to the card used.

3) Pick up tickets

Collect tickets easily and quickly at ticket machines in Tokaido Sanyo Shinkansen stations

4) No train restrictions

Tickets may be booked and purchased for all types of Tokaido Sanyo Shinkansen, including the fastest NOZOMI, with up to 17 departures per hour during peak times.

For travelers with oversized baggage

Reservation is required when bringing oversized baggage with overall dimensions (length + width + height) of between 160 cm and 250 cm (about 62 in. and 98 in.). Any oversized baggage carried onboard without a reservation is subject to a carry-on oversized baggage fee.

For more information, please visit:

<https://global.jr-central.co.jp/en/info/oversized-baggage/index.html>

*Credit cards

Visa, Mastercard, JCB, American Express and Diners Club cards are accepted.

Tokaido Sanyo Shinkansen Online Reservation Service Quick and Easy Booking. Enjoy your Shinkansen Travel!

1. Register

Register your credit card and other details to immediately start using this service. Simple registration process. No annual membership fee is required!

*Service available in English.



Credit
Card



*Your purchase (payment) will be completed with your registered credit card.

EX
Membership Registration

Tokaido Sanyo Shinkansen Internet Reservation Service allows you to purchase tickets and make seat reservations for the Shinkansen before arriving Japan!

STEP 1

You must register for membership before using this service (membership is free).
*A credit card is required for membership. Please ensure that the name on the credit card matches the name of the person registering for membership.

Accepted credit cards

How to register for membership

Register →

STEP 2

You can use this service immediately after registering for membership.

EX
Membership Registration

Enter Membership Information

Name *Required

— — — — —
-Enter a space between your first and last names.

Date of Birth *Required

Enter the year, month, and day.

— — — — —
4 digit number

Credit Card *Required

Card Company
Card Number Unregistered
Expiration Date

Enter Information →

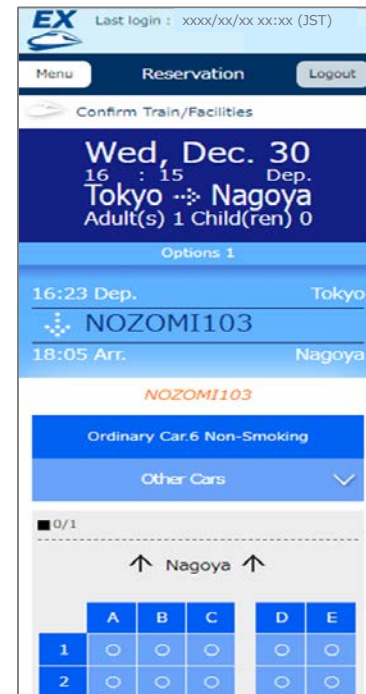
IC Card

Card Type
Card Number

Enter Information →

2. Reserve your seat and purchase the ticket

- Seats may be booked and tickets purchased one month in advance and up to 4 minutes before departure.
- Family or group travel? Book up to six people at once.
- No need to check timetables. Simply select a departure or arrival time to choose your train.
- Want a seat with a view of Mt. Fuji? Find the seat you want on the seat map.



*The process of making/changing reservations is subject to certain restrictions such as booking desk opening times, etc.

3. Change your reservation

You may change reservations as many times as you like without charge.

*Foreign transaction fee prescribed by the credit card company may be charged according to the card you use.

