

Semi-Annual Investor Meeting FY2020.3 (Fiscal Year Ending March 31, 2020)

I. Summary of Financial Results for 1st Half of FY2020.3



Corporate Officer and General Manager of Finance Department Tatsuhiko Yamada

Central Japan Railway Company October 29, 2019

Income Statement (Non-consolidated)

			1st Half of FY2019.3 (Apr Sep.) Results A	1st Half of FY2020.3 (Apr Sep.) Results B	Changes (B - A)	Main Factors for Changes
	Operating Revenues (Transportation Revenues)		727.0 (693.2)	751.2 (716.9)	+24.2 (+23.6)	Shinkansen +21.4, conventional lines +2.1
Ор	erat	ing Expenses	353.5	361.2	+7.6	
	Per	sonnel Expenses	90.4	88.0	-2.3	Decrease in retirement benefit expenses
	Nor	n-personnel Expenses	149.1	156.5	+7.3	
		Energy	21.0	22.5	+1.5	Increase in electricity charges
		Maintenance	40.3	43.0	+2.6	Increase in technology development expenses and maintenance of rolling stock
		Others	87.7	91.0	+3.2	Increase in advertising expenses and outsourcing expenses
	Tax Tax	tes other than Income tes	20.8	21.2	+0.4	
	Depreciation & Amortization		93.0	95.3	+2.2	Rolling stock, ground facilities, etc.
Ор	erat	ing Income	373.4	390.0	+16.5	
Or	dina	ry Income	333.9	351.3	+17.3	
Ne	t Inc	come	234.6	246.6	+11.9	

	1st Half of FY2019.3 (Apr Sep.) Results A	1st Half of FY2020.3 (Apr Sep.) Results B	Changes (B - A)
Operating Revenues	918.1	955.6	+37.4
Operating Expenses	527.1	548.7	+21.6
Operating Income	390.9	406.8	+15.8
Non-operating Income (Loss)	-39.1	-37.6	+1.4
Ordinary Income	351.8	369.2	+17.3
Net Income Attributable to Owners of the Parent	244.7	257.5	+12.8

Segment Information (Consolidated)

					(Billions of Tell)
		1st Half of FY2019.3 (Apr Sep.) Results A	1st Half of FY2020.3 (Apr Sep.) Results B	Changes (B - A)	Main Factors for Changes
Operating Revenues		918.1	955.6	+37.4	
	Transportation	725.1	748.4	+23.3	(+) JR Tokai (Transportation)
	Merchandise and Other	127.5	132.0	+4.4	(+) JR Tokai Takashimaya, Tokai Kiosk
	Real Estate	38.9	40.2	+1.3	(+) JR Tokai Real Estate
	Other	95.6	111.9	+16.3	(+) NIPPON SHARYO
Ор	erating Expenses	527.1	548.7	+21.6	
Ор	erating Income	390.9	406.8	+15.8	
	Transportation	371.6	387.1	+15.4	(+) JR Tokai (Transportation)
	Merchandise and Other	4.3	4.6	+0.3	(+) JR Tokai Takashimaya, Tokai Kiosk
	Real Estate	10.6	11.3	+0.6	(+) JR Tokai Real Estate
	Other	4.1	3.5	-0.5	(+) NIPPON SHARYO (-) JR Tokai Tours

^{*} Breakdown by segment is before offsetting transactions between segments. The total of the figures in the breakdown does not match Operating Revenues and Operating Income.



- II. Transportation Status
- III. Performance Forecast for FY2020.3
- IV. Key Initiatives



Director, Corporate Officer, Corporate Planning Shunsuke Niwa

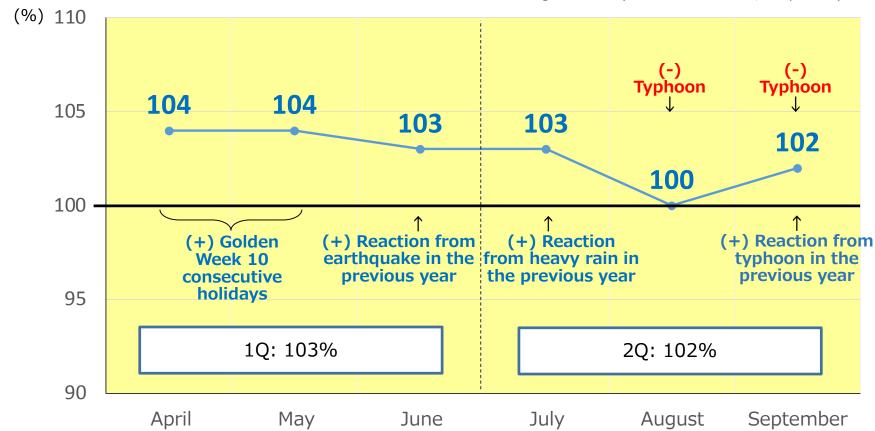
Central Japan Railway Company October 29, 2019

Transportation Status

Both business and tourism use are going well.

1st Half of FY2019 Result: 103% year-on-year

(Weekdays: 102%; Weekends&holidays: 105%) *Passenger volume (Tokaido Shinkansen, Tokyo area)



Raised full-year forecast to reflect results in the 1st half

FY2019 (Forecast): **101.7%** year-on-year

(1st-half results: 103.4%, 2nd-half forecast: same as in the previous year)

Transportation revenues (Shinkansen and conventional lines total)

◆ Transportation Revenues

Full-year forecast **revised upward by 14.0 billion yen**

 Took into account the fact that transportation revenues for the 1st half exceeded the previous forecast and the impact of Typhoon No. 19.

(Performance forecast)

(Billions of Yen)

	Full-year Forecast	YoY Comparison
Previous Forecast	1,407.0	+10.3
Current Forecast	1,421.0	+24.3
Changes	+14.0	+14.0

Expenses

Full-year forecast left unchanged

(Reference) Influence of Typhoon No. 19

- On October 12, which was most affected by the typhoon, only 7 trains were operated and <u>almost all trains were suspended</u>.
- Impact on transportation revenues: Approximately 3.0 billion yen

Revised Full-Year Performance Forecast for FY2020.3 (Non-consolidated)⁸

		FY2019.3 Results A	FY2020.3 Previous Forecast B	FY2019 Current Forecast C	Results vs. Forecast (C-A)	Change in Forecast (C-B)
	erating Revenues ansportation Revenues)	1,464.8 (1,396.6)	1,476.0 (1,407.0)	1,490.0 (1,421.0)	+25.1 (+24.3)	+14.0 (+14.0)
Ор	erating Expenses	797.1	831.0	831.0	+33.8	_
	Personnel Expenses	179.7	178.0	178.0	-1.7	_
	Non-personnel Expenses	381.7	416.0	416.0	+34.2	_
	Energy	43.1	46.0	46.0	+2.8	_
	Maintenance	140.5	168.0	168.0	+27.4	_
	Others	198.0	202.0	202.0	+3.9	_
	Taxes other than Income Taxes	42.2	42.0	42.0	-0.2	_
	Depreciation & Amortization	193.4	195.0	195.0	+1.5	_
Ор	erating Income	667.7	645.0	659.0	-8.7	+14.0
Ore	dinary Income	590.1	568.0	582.0	-8.1	+14.0
Ne	t Income	414.0	399.0	408.0	-6.0	+9.0

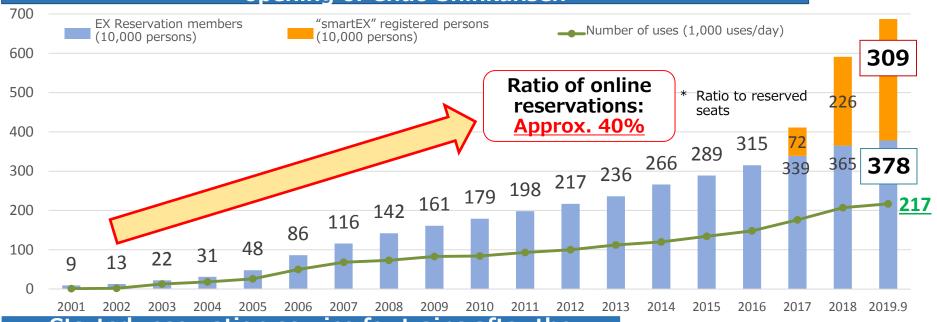
Revised Full-Year Performance Forecast for FY2020.3 (Consolidated) 9

		FY2019.3 Results A	FY2020.3 Previous Forecast B	FY2020.3 Revised Forecast C	Results vs. Forecast (C-A)	Change in Forecast (C-B)
Oper	ating Revenues	1,878.1	1,891.0	1,902.0	+23.8	+11.0
	Transportation	1,461.3	1,471.0	1,485.0	+23.6	+14.0
	Merchandise and Other	264.9	270.0	269.0	+4.0	-1.0
	Real Estate	82.1	82.0	81.0	-1.1	-1.0
	Other	261.0	263.0	269.0	+7.9	+6.0
Oper	ating Expenses	1,168.3	1,215.0	1,212.0	+43.6	-3.0
Oper	ating Income	709.7	676.0	690.0	-19.7	+14.0
	Transportation	664.8	640.0	654.0	-10.8	+14.0
	Merchandise and Other	9.6	8.0	8.0	-1.6	_
	Real Estate	20.2	20.0	20.0	-0.2	_
	Other	16.1	9.0	9.0	-7.1	_
Non- (Los	operating Income s)	-77.1	-77.0	-76.0	+1.1	+1.0
Ordi	nary Income	632.6	599.0	614.0	-18.6	+15.0
Net Income Attributable to Owners of the Parent		438.7	416.0	426.0	-12.7	+10.0

^{*} Breakdown by segment is before offsetting transactions between segments. The total of the figures in the breakdown does not match Operating Revenues and Operating Income.

Expansion of Online Reservation/Ticketless Boarding Services 10





Started reservation service for trains after the **scheduled departure time** (Trial)

Customers who have reserved the day's train using EX App

Receive EX App push

Check the delay information on the Internet and consider reserving a train after the scheduled departure time

significant delay.

Operational information of the website





(*2) If you have already made a reservation for the train on the day, you can change the train by making a new reservation after you refund (no commission) the reservation in advance.

> Train reservation with EX App*

(*1) Reservations for trains after the scheduled departure time can only be made if there is a

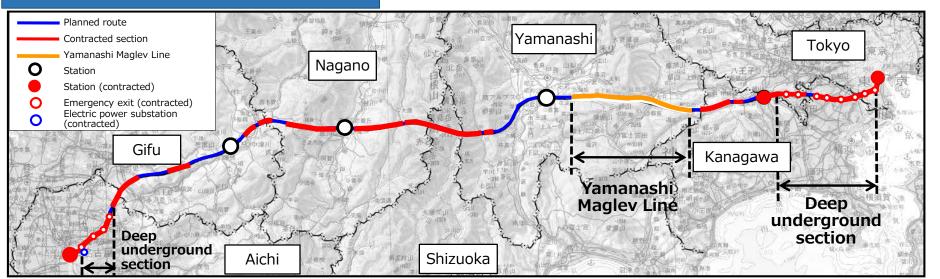
Boarding





Chuo Shinkansen Project: Progress of Construction and Contracts Concluded

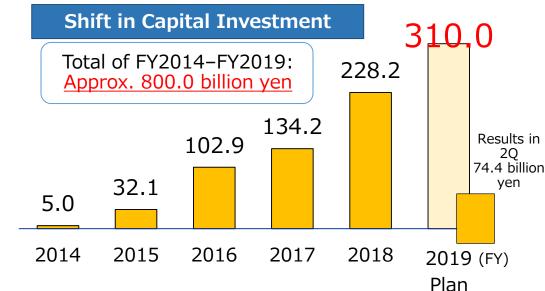
Main Construction Contract Status



- * This map is a copy of the 1,000,000:1 scale map of Japan issued by the Geospatial Information Authority of Japan approved by the Director General. (Authorization number: H25 Jo Fuku, 310)
- * Main construction contract section and others show the approximate position.

Recent Major Contracts

- O Shield tunnel
 - January 2019: First Metropolitan Area T (Kajigaya construction area)
 - April 2019: First Metropolitan Area T (Onoji construction area)
 - July 2019: First Chukyo Area T (Meijo construction area)
- O Power equipment
 - September 2018: Meijo Electric Power Substation
- Station
 - April 2019: Nagoya Station (Higashiyama line construction area)
 - June 2019 Kanagawa Prefecture Station (tentative name)



- Carefully conducted an environmental assessment and submitted a final Environment Impact Statement to the Minister of Land, Infrastructure, Transport and Tourism.
- An expert committee was established for water resources of the Oi River based on the opinions
 of the Minister of Land, Infrastructure, Transport and Tourism.
- Repeated briefings on the conservation of water resources of the Oi River to water users and prefectural government.

Future Plans for Large-scale Renovation

Details of the construction

• Implement measures to prevent aging deterioration and prolong the life of civil engineering structures such as bridges and tunnels based on the concept of preventive maintenance.

 The above measures for steel bridges and tunnels are expected to be completed in this new plan.

♦ Construction period

• FY2019 to FY2022



- Total 136.0 billion yen
 - * Of which, 3.0 billion yen is planned for FY2019.
 - * The total amount of large-scale renovation in FY2019 will be 37.0 billion yen, adding 3.0 billion yen announced this time to the 34.0 billion yen already announced.

	Phase I Plan		Phase	II Plan		<u>Phase III Plan</u>
Fiscal Year	2013 to 2015 Results	2016 Results	2017 Results	2018 Results	2019 <u>Plan</u>	2019 to 2022 <u>New Plan</u>
Investment results/plan	75.3	34.0	36.3	36.1	34.0	136.0 *of which, 3.0 billion yen to be implemented in FY2019
of which, recorded in P/L	50.6	23.3	24.6	24.9	23.3	To be determined *1.9 billion yen to be implemented in FY2019

Forward-looking statements and forecasts, etc. contained in this document are future prospects based on information available at the time of preparing this document and include risks and uncertainties. Examples of latent risks and uncertainties include economic conditions, the business environment, consumer trends, and the status of competition between the Company and its subsidiaries and other firms. Changes, etc. to laws and regulations, etc. may also be cited.

(Reference) Results and Performance Forecast of Major Subsidiaries 15 (before Consolidation Adjustment)

FY2018

2Q

YoY

Operating Income

FY2019

2Q

Results (As of October 28, 2019)

FY2018

2Q

32.5

26.5

89.2

Building

NIPPON

SHARYO

JR Tokai Hotels

32.7

26.7

85.0

32.7

26.7

89.0

100.2%

100.2%

104.7%

5.5

1.2

7.9

3.8

1.0

2.4

3.8

1.0

3.6

Operating Revenues

FY2019

2Q

	Results	Resi	ults	Cnanges	Results	s Re	sults	Cnanges	Result	s Re	sults	Cnanges
Takashimaya	68.2	69	.2	101.5%	2.0	2	2.2	111.2%	2.1	2	2.3	110.8%
JR Central Building	15.9	16	.1	101.8%	3.0	2	2.6	88.5%	2.9	2	2.5	88.2%
JR Tokai Hotels	12.5	12	.8	102.1%	0.4	C).4	94.4%	0.5	().5	97.7%
NIPPON SHARYO	33.9	44	.8	131.9%	3.0	3	3.3	110.3%	3.3	3	3.4	103.9%
	NIPPON SHARYO Net Income 3.2 5.0 155.7%											
Performar	ice Fo	recast	t (As	of Oct	ober	28, 2	019)				(Billion	s of Yen)
	(Operating	Revenu	es	Operating Income				Ordinary Income			
	FY2018 Results	FY2019 Forecast (Previous)	FY2019 Forecas (Current	st vs	FY2018 Results	FY2019 Forecast (Previous)	FY2019 Forecas (Current)	t vs	Results	FY2019 Forecast (Previous)		t vs
Takashimaya	143.5	141.6	142.0	100.3%	4.9	3.3	3.3	100.1%	5.1	3.5	3.5	100.1%
JR Central	22.5	22.7	22.7	100.204	- F - F	2.0	20	08 00%	E 2	2 E	2 5	00.206

150.0% NIPPON SHARYO Net Income

98.9%

100.1

8.2 8.9

3.5

1.1

2.7

2.5

5.3

1.4

1.1 3.9

5.5

3.5

99.2%

101.1%

144.4%

220.0%

Ordinary Income

FY2019

2Q

YoY

FY2018

20

YoY

(Reference) Passenger Volume (Monthly Passenger Volume) 16

◆月次利用状況 Monthly passenger volume (%) 新幹線 在来線 Shinkansen Conventional Railway 名古屋近郊 期間 のぞみ 特急等 ひかり こだま 合計 (参考) Period Nozomi Kodama Total 大阪口 **Express** Nagoya Area Hikari 19/04 19/05 19/06 FY 1Q 19/07 19/08 19/09 FY 2Q FY 1H

(Reference) Passenger Volume (Passenger Volume during the peak holiday seasons)

- ◆多客期利用状況 Passenger volume during the peak holiday seasons
- ・ゴールデンウィーク "Golden Week" Holidays

		新草	在多	来線		
		Shink	Convention	nal Railway		
期間	のぞみ	ひかり	こだま	合計	特急等	 - 名古屋近郊
Period	Nozomi	Hikari	Kodama	Total	Express	I Nagoya Area(※)
4/26~5/6	120	118	111	118	124	107

・お盆期間 Summer Holidays

		新卓 Shink	•	た線 nal Railway		
期間 Period	のぞみ Nozomi	I ひかり I Hikari	特急等	名古屋近郊 Nagoya Area(※)		
Pellou	INOZUIII	Пікан	Kodama	<u>l</u> Total	Express	Nagoya Arca(x)
8/9~8/18	101	101	i 96	100	101	i 97

(注)新幹線·在来線特急等は特定の駅間(のぞみ、ひかり:小田原~静岡、こだま:新横浜~小田原)における月累計断面輸送量の対前年比在来線名古屋近郊は自動改札集計による乗車人員合計の対前年比。※多客期においては定期外の乗車人員に限る。

Note: The data of the Shinkansen and Express is based on the total passenger volume of each month at certain points

(Nozomi & Hikari → Odawara ~ Shizuoka, Kodama → Shin-Yokohama ~ Odawara)

The data of the Nagoya area is based on the passenger ridership of each month counted by automatic ticket gates.

XThe data of the Nagoya area regarding the peak holiday seasons is based on the passenger ridership excluding commuter passes.

(Reference) Monthly Operating Results (Commercial Facilities and Hotels) 18

◆商業施設 **Commercial Facilities**

ジェイアール名古屋タカシマヤ タカシマヤ ゲートタワーモール JR Nagoya Takashimaya Takashimaya Gate Tower Mall 売上高合計 2020年2月期 前年同月比 期間 (百万円) (%) Total Sales FY2019: YoY Period 2019.3~2020.2 Comparison (Millions of Yen) 104.3 19/03 15,276 103.3 19/04 13,046 19/05 12,360 100.3 19/06 13,646 106.2 98.1 19/07 13,369 19/08 11,933 105.9 129.5 19/09 15,935

◆ホテル Hotels

	名古屋マリオット Nagoya Marriot	トアソシアホテル t Associa Hotel	名古屋JRゲー Nagoya JR Ga	トタワーホテル te Tower Hotel
期間 Period	稼働率(%) Occupancy Rate	前年同月比 増減 YoY Inc./Dec.	稼働率(%) Occupancy Rate	前年同月比 増減 YoY Inc./Dec.
19/04	85.4	-5.0	96.4	2.0
19/05	79.2	-5.4	89.3	-1.2
19/06	75.7	-8.0	91.5	-1.3
19/07	77.2	-5.3	95.6	-0.2
19/08	75.7	-6.7	97.1	0.7
19/09	79.2	-1.5	93.8	0.2

Note: The number for each month comes from a quick estimation, which might differ from the actual results.

⁽注) 各月の数値は速報値のため、確定値とは異なる場合がある。