

Creating Social Value

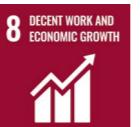
Priority themes(social background)

9 INDUSTRY, INNOVATION
AND INFRASTRUCTURE11 SUSTAINABLE CITIES
AND COMMUNITIES**Building safe and
resilient infrastructure**
(massive earthquakes, intensification of natural
disasters, new infectious diseases, cyber security)11 SUSTAINABLE CITIES
AND COMMUNITIES**Providing accessible
transportation infrastructure**
(barrier-free, inbound demand)11 SUSTAINABLE CITIES
AND COMMUNITIES**Local community
revitalization**
(development of local communities and economy along the lines)12 RESPONSIBLE
CONSUMPTION
AND PRODUCTION

13 CLIMATE ACTION

**Global environment
preservation**
(climate change, resource shortage)

5 GENDER EQUALITY

8 DECENT WORK AND
ECONOMIC GROWTH**Comfortable workplace
establishment**
(employee motivation, diversity of human resources)9 INDUSTRY, INNOVATION
AND INFRASTRUCTURE**Innovation advancement**
(economic growth, technology base establishment)

Sustainable growth

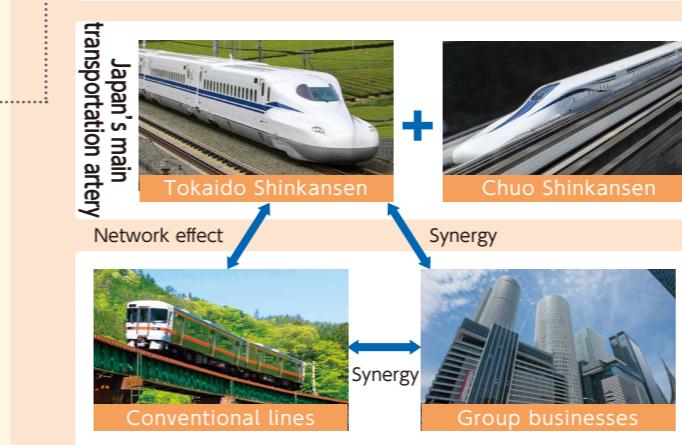
Generating Economic Value

Key business activities

1 Safety measures

2 Service improvement measures

3 Efficiency enhancement

4 Pursuit of
environmental advantages

Appropriate governance

Stakeholders

Local
communitiesGlobal
environment

Employees

Customers

Shareholders

Business
partners

Cash flow generation

Reinforcement
of earning power

- Revenue expansion
- Reform of business operations

Shareholder
returns
(long-term stable
dividends)

Reinforcement
of foundation